Federal law states that patients cannot be charged for a colonoscopy that is part of their routine health care. Specifically, cost sharing is not allowed for the procedure or for any services that are part of the procedure including:

- Required specialist consultation before the screening procedure,
- Bowel preparation medications prescribed for the screening procedure,
- Anesthesia services performed in connection with a preventive colonoscopy,
- Polyp removal performed during the screening procedure, and
- Any pathology exam on a polyp biopsy performed as part of the screening procedure.

Cost-sharing is also not allowed if a follow-up colonoscopy is needed after a positive non-invasive stool-based test or direct visualization test (sigmoidoscopy or CT colonography).

Colorado law is more expansive. Regularly scheduled colonoscopies are free to all patients, even if the patient has a higher risk of colon cancer. As with Federal law, specialist consultation, bowel preparation medications, anesthesia services, polyp removal and testing, and follow-up colonoscopies are covered with no out-of-pocket costs.

Federal law only applies to patients with an “average risk” for colon cancer. If a patient has a family or personal history of colon cancer, a previously found polyp, or a history of gastrointestinal disease (like Crohn’s), they are considered “high risk” and cost-sharing can be required.
Help! I was charged for a colonoscopy! Is that allowed?

It was a diagnostic colonoscopy. You may be responsible for cost-sharing on the service (co-pay, coinsurance, deductible) according to your health insurance plan.

Was it preventative? Yes ➔ Are you an average risk patient?

Do you have Colorado regulated insurance (your card says "CO-DOI" on it)?

Yes ➔ It was a preventative colonoscopy, and you are protected from paying any cost-sharing.

No ➔ It was a preventative colonoscopy, but because you are not an "average risk" patient, you are responsible for cost-sharing under federal law.

Help! I was charged for a colonoscopy that I know I shouldn't have been!

What do I do?

Call your insurance! Tell them that your service was preventative and that, under the law, you should not be charged.

It didn't work! ➔ Do you have Colorado regulated insurance (your card says "CO-DOI" on it)?

Yes ➔ Awesome!

No ➔ Keep bothering your insurance about the problem. Unfortunately, there are no federal protections in this case.

It worked! ➔ Awesome!

Appeal! An appeal is a request to have the health insurance plan review a decision they've made about whether or not to cover your health care service. They must tell you why they have refused to pay and tell you how to dispute the decision further.

Complain. Submit a complaint to the Colorado Division of Insurance.

Click here to submit a claim online to the Colorado Division of Insurance!