# ORAL HEALTH EQUITY A NEEDS ASSESSMENT



**CCHI 2022** 

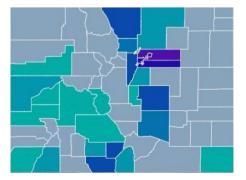
IN COLORADO

# RESPONSES

- 422 COMPLETE RESPONSES
- **AGED FROM 18-86**
- . . . . . . . . . . . . . . . **DIVERSE INCOME AND EDUCATION LEVELS**
- ..... **RACIAL MAKEUP REPRESENTATIVE OF COLORADO**



#### WHO'S REPRESENTED?



Deeper colors indicate higher number of responses, gray denotes no responses from that county.

### THE ASSESSMENT

Colorado Consumer Health Initiative (CCHI) conducted a survey to assess Coloradans' oral health needs and experiences to inform CCHI's 2023 policy agenda.

### STORIES FROM COLORADANS

"Being poor, you get treated differently." Age 41 | Alamosa, CO

"Pain in a tooth with a crown. It is taking 8 days to get an appointment that fits with my schedule, so I can avoid missing work." Age 57 | Golden, CO

"I stopped going because they didn't listen to me and they gave me partials (dentures) that hurt." Age 70 | Denver, CO

"All parts of dental care are expensive I believe out-of-pocket costs are currently the most expensive." Age 28 | Del Norte, CO



**Health Initiative** 





PERCEPTION

ACCESS

QUALITY

*<b>FFORDABILITY* 

inform@cohealthinitiative.org



# KEY TAKEAWAYS

People understand and feel that oral health is important, but the system doesn't represent them, is hard to access, and expensive.

**^** 

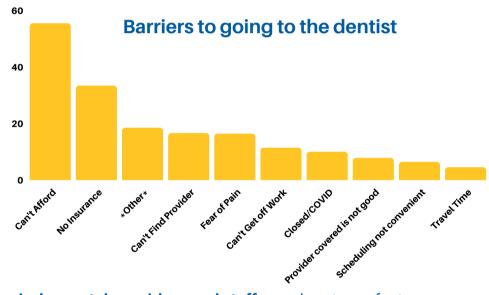
Over 50% are living with oral pain or feeling self-conscious about their oral health. Despite the desire for good dental health, Coloradans report high rates of poor or below average dental health, mouth pain, self-consciousness about mouth appearance, and changes to their day-to-day lives caused by dental health issues.

98%

On a scale of 1 to 5, 1 being very important and 5 being not important at all, 74% selected "Very Important" and 24% selected "Important", **showing 98% of those surveyed, believe oral care is important.** 

While respondents have a strong history of dental visits and routine care, access is a challenge, primarily driven by financial concerns <u>with 73% saying it's too</u> <u>expensive.</u>

\*Just under 13 percent reported no barriers. Reasons provided in the "Other" section included: language barrier, provider did not like me, not priority, child care, judgment, fear, COVID.



<u>Fear and anxiety</u>, stemming from judgmental providers and staff, are also strong factors preventing patients from getting care.

# **50%**

of those surveyed felt that the time between scheduling an appointment and seeing a provider <u>was too long</u>.

# 2+ MONTHS

was the average length of wait time for a routine cleaning appointment, <u>with</u> <u>37% waiting 4</u> <u>months or more.</u>

### 1 IN 4

of those who

have not sought

needed care cite

fear, judgment,

anxiety, or pain

as a factor.

47%

of patients needing immediate care had to wait over 1 month for an appointment. Only 20% of patients seeking immediate care for dental problems were able to get an appointment within days.

### WHAT'S NEXT?

Policy makers and advocates should make oral health policy a priority to improve health, well-being, and equity for all Coloradans. These survey results underscore the gaps in access, affordability, and quality of care. **Share your experience with oral heath by visiting <u>cohealth.co/sharehealthstory</u>, or get involved with our Oral Health Equity Coalition at <u>cohealth.co/OralHealthCoalition</u>.** 



Colorado Consumer Health Initiative



303.839.1261 inform@cohealthinitiative.org

