



2021+

## STRATEGIC FRAMEWORK

#### VISION

All Coloradans will have equitable access to affordable, high-quality health care.

#### **MISSION**

CCHI advances the consumer voice to improve access to health care for all Coloradans by working statewide for progress toward equity, affordability and quality.

# COMMITMENT TO EQUITY

CCHI commits to leveraging our strengths in public policy, strategic engagement, and direct service to combat racial disparities and improve health equity.

# **ORGANIZATIONAL GOALS**



### ACCESS AND AFFORDABILITY

Increase access to affordable, high-quality health coverage and care for Coloradans who have historically faced oppression, systemic racism and other structural barriers.



### SYSTEMS ACCOUNTABILITY

Increase the health care system's accountability to Colorado consumers for providing equitable, high-value health care in ways that support dismantling and reversing systemic racism, and promoting financial security.



### CONSUMER ENGAGEMENT

Ensure a consumer-informed, anti-racist, anti-oppression health care policy agenda through engaging communities facing the greatest structural barriers to health care.



### CONSUMER ASSISTANCE

Assist and empower individual consumers to protect their health and financial security by resolving problems accessing and affording health care.

