

GET THE HEALTH CARE YOU NEED

Ask your Colorado hospital about the
**HOSPITAL PAYMENT ASSISTANCE
PROGRAM AND WHAT IT CAN DO
FOR
YOU**



COLORADO CENTER
on LAW & POLICY



**Colorado Consumer
Health Initiative**

Contact the
Colorado Consumer Health Initiative
if you have questions or comments on
the Hospital Payment Assistance
Program

call: 303-839-1261

FOLLOW US ON:



Or

Visit our website:
cohealthinitiative.org



**WHAT THE
HOSPITAL
PAYMENT
ASSISTANCE
PROGRAM DOES
FOR YOU**

MORE ABOUT THE HOSPITAL PAYMENT ASSISTANCE PROGRAM

Colorado passed a law called the Hospital Payment Assistance Program in 2012. The law makes hospital visits more affordable for Coloradans who don't have health insurance so they can access the health care they need and pay for it in a reasonable way.

The law requires hospitals to provide information about the discount programs that they offer. This information must be made available to patients in hospital waiting rooms, on websites, as well as on patient hospital bills.

The law also requires hospitals to offer discounts to uninsured Coloradans who have incomes below 250% of the Federal Poverty Level. Finally, before sending patients to collections, hospitals are required to offer patients reasonable payment plans and wait 30 days after the first late payment.

Hospitals are required to....

CHECKLIST



- ☐ Offer you information about their financial discount and charity care programs
- ☐ Determine if you are eligible for a discount on hospital services
- ☐ Offer you a reasonable payment plan before sending you to a collection agency
- ☐ Wait 30 days after the first late payment before notifying a bill collector

WHAT **YOU** SHOULD KNOW



Hospitals are required to provide patients with payment assistance information.

If you were not informed about payment assistance or charity care, you can file a complaint:

cohealth.co/CDPHE-complaint

*Colorado Consumer Health
Initiative's Vision:*

CCHI works so all Coloradans can access affordable, high quality, and equitable health care.